Clearing History/Cache on Windows/ Mac / Linux Browsers

**What is cache - and why is it so important to use the correct Cache settings on the PC?**

The cache is a space in your computer's hard drive and in RAM memory where your browser saves copies of recently-visited Web pages. Your browser uses the cache like a short-term memory. Instead of downloading an image from a recently viewed website, it will load the image from your cache folder, thereby showing the page from a previous visit, or previous test session.

Unless you "clear" your cache, this information remains on your hard drive and can impact the results you receive when generating a report, as well as impact the test administration.

**Are there recommended settings for cache on the PC?**

For "Days to keep pages in History", if there is a number in the text box such as "20", clear this out and enter a "0".

For "Temporary Internet Files" -- Go to the option "Check for newer versions of stored pages" -- select "Every visit to the page".

**Windows Browsers**

**Internet Explorer for Windows**

*Clearing Cache on Microsoft® Internet Explorer 6.0*

1. Click **Start**, select **Settings** and **Control Panel**.
2. Double-click **Internet Options** to open **Internet Properties**.
3. Click the **General** tab.
4. Click **Delete Files**. **NOTE:** Do not select **Delete Cookies**. **Delete Files** removes all the cookies stored on the computer.
5. Click **OK** on the **Delete Files** dialog box.
6. Click **OK**.
Clearing History on Microsoft® Internet Explorer 6.0

1. Click the Tools and select Internet Options
2. In the General tab, and under the "History" section, change “Days to keep pages in history” to “0” and then click “Clear History”.
3. Click OK to close the "Internet Options" dialog.

After clearing your 'Temporary Internet Files', you may want to close all your browser windows, and then restart your browser.

Netscape Navigator for Windows

Clearing Cache/History on Netscape® Communicator / Navigator 6.x, 7.0

1. Click Edit, and select Preferences on the Netscape menu bar.
2. Click Advanced.
3. Click Cache.
4. Click the Clear Memory Cache button.
5. Click the Clear Disk Cache button.
6. Click OK.

Netscape Navigator 7.1 for Windows

1. Click Edit and then Preferences
2. In the left panel of the Preferences dialog box, click the + (plus sign) in the box to the left of Advanced, Click Cache
3. Click Clear Cache
4. In the Preferences dialog box, Click OK

1. Click on Edit
2. Click on Preferences
3. Click on “Clear History”

Macintosh Browsers

Safari 1.0 for Mac

Clearing Cache on Safari 1.0 / Safari 1.0 for Macintosh OS X

1. Open Safari.
2. Select Empty Cache.
3. Click Empty on the Are you sure message box.
4. Exit and re-launch the browser.
5. Click History on the top menu.

1. Click History on the top menu.
2. Click Clear History at the bottom of the menu.

Mozilla 1.4 for Mac

1. Click Edit, and select Preferences on the menu bar.
2. Click Advanced.
3. Click Cache.
4. Click Clear Cache button.
5. Click OK.

1. Click Edit and then Preferences
2. Click + on Navigator
3. Click on History
4. Click “Clear History”
5. Click OK

Mozilla Firefox, Mozilla

To clear your cache in Mozilla Firefox or Mozilla:

1. Go to Tools > Options.
   On a Mac, go to Firefox/Mozilla > Preferences.
2. Click Privacy in the menu on the left side of the Options window.
3. Click the arrow next to Cache to show more options.
4. Click the Clear button to clear your cache files.
5. Enter a number of 100 or less for the KB of disk space to use for cache.
6. Click Ok when you are finished to close the Options window.

1. Click on Tools and then Options
2. Click Privacy in the menu on the left side of the options window
3. Click the Clear button located to the right
4. Click OK to close the Options window
Netscape 6.2 for Mac

1. From the top menu bar, click **Edit**, and select **Preferences**.
2. Click **Advanced**.
3. Click **Cache**.
4. Click **Clear Memory Cache** button.
5. Click the **Clear Disk Cache** button.
6. Click **OK**.

1. Click on **Edit** and then **Preferences**
2. Click on the triangle to the left of **Navigator** so that it points down
3. Select **History** in the Navigator List
4. Click the **Clear History** button to the right
5. Click the **OK** button

Netscape 7.x for Mac

1. From the top menu bar, click **Edit**, and select **Preferences**.
2. Click **Advanced**.
3. Click **Cache**.
4. Click **Clear Cache** button.
5. Click **OK**.

Opera 6 for Mac

1. Click **File** and select **Options**
2. Click on **"History and Cache"**
3. Click **"Empty Now"** under Disk Cache
4. Click the two **"Clear "** buttons to clear **History**.

Camino 0.7 for Mac OS X

1. Click on **Navigation** and select **History** tab
2. Click **"Clear Disk Cache"** to delete cache
3. On same page you can clear **History** by clicking on **"Clear Visited Pages"**

Linux

Galeon 1.2.5

1. Click on **Settings** and then **Preferences**
2. Click on **Advanced**
3. Click on **Persistant Data**
4. Click on **"Clear Disk Cache & Clear Memory Cache"**.

1. Click on **Settings** and then **Preferences**
2. Click on **History**
3. Click on **"Clear History"**